EULAR recommendations for the role of the nurse in the management of chronic inflammatory arthritis

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ABSTRACT

Objective The authors aim to develop European League Against Rheumatism recommendations for the role of the nurse in the management of patients with chronic inflammatory arthritis, to identify a research agenda and to determine an educational agenda.

Methods A task force made up of a multidisciplinary expert panel including nurses, rheumatologists, occupational therapist, physiotherapist, psychologist, epidemiologist and patient representatives, representing 14 European countries, carried out the development of the recommendations, following the European League Against Rheumatism standardised operating procedures. The task force met twice. In the first meeting, the aims of the task force were defined, and eight research questions were developed. This was followed by a comprehensive, systematic literature search. In the second meeting, the results from the literature review were presented to the task force that subsequently formulated the recommendations, research agenda and educational agenda.

Results In total, 10 recommendations were formulated. Seven recommendations covered the contribution of nurses to care and management: education, satisfaction with care, access to care, disease management, psychosocial support, self-management and efficiency of care. Three recommendations focused on professional support for nurses: availability of guidelines or protocols, access to education and encouragement to undertake extended roles. The strength of the recommendations varied from A to C, dependent on the category of evidence (1A–3), and a high level of agreement was achieved. Additionally, the task force agreed upon 10 topics for future research and an educational agenda.

Conclusion 10 recommendations for the role of the nurse in the management of chronic inflammatory arthritis were developed using a combination of evidence-based and expert consensus approach.

INTRODUCTION

In rheumatology, registered nurses often act as the interface between patients and other members of the multidisciplinary team. As a result of new treatment regimens and organisational developments, the role of the nurse is undergoing great change. However, there are large differences across countries and regions. In several European countries, rheumatology as a nursing specialty does not exist, whereas in other countries, it has developed into a recognised specialty with nurses undertaking advanced and extended roles. These include self-management support, patient education and counselling, intra-articular injections, recommendation for and the prescription of drug treatments, referral to other health professionals, hospital admission of patients, managing telephone advice lines and monitoring disease-modifying and biological treatments. Nurse-led clinics have been established, and their effectiveness has been shown to bring added value to patients’ outcomes at a lower cost. While some countries have accepted that interventions undertaken by nurses are essential to effectively tackle the challenges of chronic illness in an economic and integrated fashion, this concept has not developed everywhere.

The aim of the present study was to evaluate the currently available literature according to the European League Against Rheumatism (EULAR) standardised operating procedures in order to provide recommendations for the role of the nurse in the management of chronic inflammatory arthritis (CIA). This evidence-based approach was complemented by an expert consensus approach.

METHODS

A multidisciplinary task force made up of 15 nurses, a rheumatologist, an occupational therapist, a psychologist, a physiotherapist, two patient representatives and a research fellow, representing several European countries, met twice under the leadership of two conveners and a rheumatologist/clinical epidemiologist.

During the first meeting, the task force formulated eight research questions. These questions served as a guide to the systematic literature review (SLR) and subsequently as the basis for the recommendations. The term ‘CIA’ was confined to rheumatoid arthritis (RA), ankylosing spondylitis and psoriatic arthritis, thereby excluding other systemic inflammatory conditions (eg, systemic lupus erythematosus) and non-inflammatory disorders (eg, fibromyalgia).

The target population for the recommendations was chosen to be healthcare professionals working...
Recommendation

in the field of rheumatology (rheumatologists, nurses and other disciplines), patients and policymakers. After translation of the research questions into relevant search terms (online supplementary appendix 1), an extensive SLR of MEDLINE, Embase, Cochrane CENTRAL, Cumulative Index to Nursing and Allied Health Literature and PsycINFO was performed in August 2010. Two main search terms—‘inflammatory arthritis’ and ‘nurse’—were searched for in titles, keywords or full texts using MeSH (Medical Subject Headings) headings, subheadings, thesaurus or free text words and truncation symbols. No limitations with regard to publication type, research type, language or time period were applied. Selected titles and abstracts were screened independently for eligibility by AvT and YvE-H. Eligibility criteria were ‘inflammatory arthritis’, ‘interventions undertaken by nurses’ and ‘relevant outcomes to answer the research questions’. The selection was shared with the other members of the task force, and suggestions and comments by the experts complemented the result of the SLR. Additionally, abstracts from American College of Rheumatology and EULAR meetings (2008–2010) were searched (selection procedure is shown in online supplementary appendix 2).

During the second meeting, the formulation of the recommendations was discussed by the entire group until a consensus was reached. The recommendations were graded based on the level of evidence of the literature found (online supplementary appendix 3). This was sent to each participant for final approval and voting on a scale from 0 to 10. Finally, the task force agreed upon the formulation of a research agenda and an educational agenda.

RESULTS

In total, 54 studies met the inclusion criteria (online supplementary appendix 4). The selection comprised 1 meta-analysis, 8 randomised controlled trials (RCTs), 2 controlled clinical trials, 9 quasi-experimental studies and 34 descriptive studies. As the majority of the studies were descriptive, it was acknowledged that there was a high risk of bias.

Table 1 shows the 10 recommendations with a level of evidence ranging from 1A to 3. The strength of recommendations varied from A to C, and a high level of expert agreement was achieved.

Recommendations

All recommendations relate to care delivered by registered nurses with a specific training in rheumatology. This care includes the monitoring of disease consequences on the level of daily activities, participation and psychosocial consequences and, increasingly, the monitoring of disease activity, drug treatment and drug side effects.

The task force judged that the level of evidence for the role of the nurse is far greater in the management of RA than in the management of ankylosing spondylitis or psoriatic arthritis, and therefore, the recommendations should be regarded as points to consider for patients with these conditions.

The order of the recommendations follows the discussion in the task force. The first three recommendations are formulated from the patients’ perspective, and the other recommendations are formulated from the nurses’ perspective.

1. Patients should have access to a nurse for education to improve knowledge of CIA and its management throughout the course of their disease.

Patient education is defined as a planned process aiming to improve coping strategies and increase self-care abilities. A statistically significant increase in the patient’s knowledge of the disease process, treatment strategies (eg, drug treatment), physiotherapy and self-management strategies (eg, joint protection techniques) was found in patients with RA who were educated during monitoring or who received a specific educational programme from nurses. Moreover, statistically significant greater levels of knowledge were found in patients monitored and educated by a nurse compared to patients monitored by doctors.

Involvement in disease management allows nurses to offer timely education to newly diagnosed and established patients. In addition to information about their disease and treatments, education should address risk factors for comorbidities, such as cardiovascular problems. Nurses can also play an important role in educating patients about the principles of ‘treat to target’ in order to enhance adherence. Overall, the literature demonstrates that education by nurses improves the patients’ knowledge of their disease and disease-related issues.

Patients should have access to nurse consultations in order to experience improved communication, continuity and satisfaction with care.

Satisfaction with care is considered an indicator of the quality of care. The majority of the studies showed statistically significant increased satisfaction with information, empathy, technical quality and attitude of the professional, as well as access to care in patients with RA when monitored by a nurse compared to monitoring by doctors or other health professionals. Patients valued nurses’ communication skills and nursing care in terms of advice to use assistive devices, referral to other members of the multidisciplinary team and education. Quality and continuity of care in nurse-led clinics were perceived as good. Holistic care and patient-centred information were found to contribute to patient satisfaction.

However, some studies report conflicting evidence. One study did not find statistically significant changes in patients’ satisfaction after monitoring by a nurse practitioner. In another study, patients’ satisfaction with multidisciplinary team care was found to be significantly higher than care coordinated by a clinical nurse specialist.

Nurses tend to be accessible to patients and can facilitate access to services. Continuity of care provides the opportunity to establish a confidential and long-standing patient–professional relationship that is considered to be important by patients. Despite some conflicting evidence, the task force concluded that disease monitoring or follow-up care by nurses enhances patients’ perceptions of care.

3. Patients should have access to nurse-led telephone services to enhance continuity of care and to provide ongoing support.

The unpredictable, fluctuating nature of rheumatic diseases means that rapid access to advice is of utmost importance for patients. Telephone helplines were found to support accessibility to care. Patients perceived that telephone helplines support enhanced continuity of care and provided them with access to a knowledgeable practitioner who would often be the first point of contact at times of need. Mostly, patients stated that they would call again if needed. The contents of the service that was offered by the helplines were not clearly described in all studies, and its focus varied. Some services provided regular follow-up, while others focused on support by answering disease-related questions or worries that might avoid unnecessary consultations with general practitioners. There were
Nurses should carry out interventions and monitoring as part of comprehensive disease management in patients receiving nurse-led or medical care. 

and depression are both well-known comorbidities in RA. 

5. Nurses should identify, assess and address psychosocial issues in order to minimise the chance of patients’ anxiety and depression.

6. Nurses should promote self-management skills in order that patients might achieve a greater sense of control, self-efficacy and empowerment.

7. Nurses should provide care that is based on protocols and guidelines according to national and local contexts.

8. Nurses should have access to and undertake continuous education in order to improve communication, continuity and satisfaction with care.

9. Nurses should be encouraged to undertake extended roles after specialised training and according to national regulations.

10. Nurses should carry out interventions and monitoring as part of comprehensive disease management in order to achieve cost savings.

Table 1  Recommendations for rheumatology nursing management of CIA

<table>
<thead>
<tr>
<th>Recommendation</th>
<th>Category of evidence</th>
<th>Strength of recommendation (0–10, mean±SD)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1  Patients should have access to a nurse for education to improve knowledge of CIA and its management throughout the course of their disease</td>
<td>3 1A</td>
<td>9.4±0.1</td>
</tr>
<tr>
<td>2  Patients should have access to nurse consultations in order to experience improved communication, continuity and satisfaction with care</td>
<td>3 1B</td>
<td>9.1±0.6</td>
</tr>
<tr>
<td>3  Patients should have access to nurse-led telephone services to enhance continuity of care and to provide ongoing support</td>
<td>3 1A</td>
<td>9.4±0.8</td>
</tr>
<tr>
<td>4  Nurses should participate in comprehensive disease management to control disease activity, to reduce symptoms and to improve patient-preferred outcomes</td>
<td>3 1A</td>
<td>9.4±0.7</td>
</tr>
<tr>
<td>5  Nurses should identify, assess and address psychosocial issues to minimise the chance of patients’ anxiety and depression</td>
<td>3 1B</td>
<td>9.7±0.5</td>
</tr>
<tr>
<td>6  Nurses should promote self-management skills in order that patients might achieve a greater sense of control, self-efficacy and empowerment</td>
<td>3 C</td>
<td>8.4±1.0</td>
</tr>
<tr>
<td>7  Nurses should provide care that is based on protocols and guidelines according to national and local contexts</td>
<td>3 C</td>
<td>8.4±0.5</td>
</tr>
<tr>
<td>8  Nurses should have access to and undertake continuous education in order to improve communication, continuity and satisfaction with care</td>
<td>3 C</td>
<td>8.5±0.8</td>
</tr>
<tr>
<td>9  Nurses should be encouraged to undertake extended roles after specialised training and according to national regulations</td>
<td>3 C</td>
<td>8.8±1.3</td>
</tr>
<tr>
<td>10  Nurses should carry out interventions and monitoring as part of comprehensive disease management in order to achieve cost savings</td>
<td>1B C</td>
<td>8.5±1.0</td>
</tr>
</tbody>
</table>

CIA, chronic inflammatory arthritis.

also examples of helplines that focused specifically on triage to identify patients that required fast-track clinical assessment.

In countries where telephone services are not available, information and support are sometimes given by email. In general, both means of support contribute to enabling patient accessibility and appropriate care.

4. Nurses should participate in comprehensive disease management to control disease activity, to reduce symptoms and to improve patient-preferred outcomes.

Nurses have increasingly combined providing support to patients in a broad spectrum of disease-related problems, such as psychosocial problems and limitations in participation, with disease monitoring. Several studies showed that nurse-led care results in equivalent suppression of disease activity in patients with RA, in comparison with medical care. Moreover, appropriately trained nurses were able to detect early arthritis, make referrals, determine necessary interventions and change medications.

Patients with RA also perceived statistically significant less pain and fatigue when monitored by nurses, compared to doctors. Research showed that these symptoms contribute to patients’ perceptions of disease impact, and therefore, patients consider them as preferred outcomes in clinical trials.

There is evidence that nurses can manage CIA appropriately, that they can contribute to symptom control and that they can play a role in the early detection of arthritis.

5. Nurses should identify, assess and address psychosocial issues to minimise the chance of patients’ anxiety and depression.

The psychosocial impact of CIA is considerable, and anxiety and depression are both well-known comorbidities in RA. One study found a statistically significant reduction in anxiety and depression in patients with RA after monitoring by a nurse. Othern showed equivalent reductions in anxiety and depression in patients receiving nurse-led or medical care.

It has been shown that cognitive–behavioural interventions provided by a nurse can statistically significantly improve the emotional well-being in patients with RA. Moreover, quality of life was comparable between patients receiving either nurse-led or multidisciplinary team care. Psychosocial adjustment, which is considered as overall adaptation to the impact of RA, was comparable in patients monitored by either a nurse or a doctor, but patients monitored by a nurse reported supplementary increased social activities. Patients valued the opportunity to discuss the wider implications of their condition with a nurse. Counselling in psychological issues is considered important, but undertaking this role depends strongly on the level of the problems, the skills of the nurse and the ability to access other sources of support when required—for example, the availability of psychologists in assisting with these tasks. Therefore, the task force considered identifying problems and referring to other professionals when needed as key components of nursing care.

6. Nurses should promote self-management skills in order that patients might achieve a greater sense of control, self-efficacy and empowerment.

Self-efficacy refers to the belief that one can successfully execute the behaviour required to attain certain goals and, thus, to feel in control. Research shows that nurses are likely to contribute to increased perceived control, levels of self-efficacy and empowerment. Patients reviewed by a clinical nurse specialist in a drug-monitoring clinic perceived clinically relevant increased perception of control. After a cognitive–behavioural intervention provided by nurses, patients demonstrated a statistically significant increase in personal coping resources, such as competency beliefs and decrease of helplessness. Nurse-led management, information and support have been shown to increase self-efficacy beliefs and self-reliance of patients as well as to contribute to patient empowerment.

However, some studies were unable to demonstrate any changes in lifestyle, self-management behaviour or self-efficacy after interventions undertaken by nurses.

Support with regard to self-management comprises all actions that encourage patients to manage their own disease, and this is a task for all members of the multidisciplinary team. As self-management support is multifaceted, the task force considered this as an important role of the nurse, rather than a single intervention undertaken by nurses.

7. Nurses should provide care that is based on protocols and guidelines according to national and local contexts.

Guidelines provide research-based options for decisions, whereas protocols describe steps to be taken to reduce variation in the treatment of patients. Guidelines and protocols are essential for all healthcare professionals to ensure safe and
high-quality care. Often, these guidelines and protocols will be adapted to a national or local context.\textsuperscript{56}

It has been demonstrated that structured implementation material supported nurses in the guidance of patients with a complex treatment regimen. Furthermore, nurses’ perceived capability for guidance statistically significantly increased after an educational session.\textsuperscript{57} Guidelines have been found to support nurses’ clinical decision-making skills with regard to assessment and treatment.\textsuperscript{58} referral,\textsuperscript{42} supplementary prescription,\textsuperscript{41} and therefore contribute to evidence-based nursing\textsuperscript{59} and holistic care.\textsuperscript{41} \textsuperscript{58} Protocols have been found to support continuity and safety of care in terms of immediate and appropriate adjustments of treatment\textsuperscript{41} \textsuperscript{42} \textsuperscript{60} and enabled nurses to discriminate between early arthritis and other conditions.\textsuperscript{61}

However, standardised care should be implemented alongside national and regional regulations yet enable an individualised, patient-centred approach. Overall, guidelines and protocols are likely to support nurses in providing evidence-based care.

8. Nurses should have access to and undertake continuous education in order to improve and maintain knowledge and skills.

The literature demonstrates that nurses undertake a wide variety of interventions, including self-management support, education, counselling, drug monitoring, drug prescription and administration of intra-articular injections.\textsuperscript{62} – \textsuperscript{69} In a survey undertaken in the UK, the majority of the nurses felt confident in their abilities to undertake these tasks.\textsuperscript{62} The self-confidence of nurses is supported by knowledge of rheumatic diseases and their treatment, skills in relation to education, counselling and training, collaboration with other health professionals and manual skills.\textsuperscript{70} Furthermore, nurse education needs to be tailored to reflect research findings if nurses are to maintain and enhance their knowledge and skills appropriately.\textsuperscript{62} \textsuperscript{70} Studies have demonstrated that the contents of consultations and issues for patient education and counselling are dependent on the educational level of nurses.\textsuperscript{71} – \textsuperscript{73} However, it has been reported that knowledge and skills do not appear to be sufficiently covered by basic and advanced training at present.\textsuperscript{66}

Educational opportunities in nursing vary to a large extent if an educational curriculum is not defined accurately. Given the complexity of the tasks and activities that are performed by nurses, ongoing access to well-defined education on a basic, advanced and extended level is needed.

9. Nurses should be encouraged to undertake extended roles after specialised training and according to national regulations.

Increasingly, nursing care expands from a more basic level to an advanced or an extended level. The rationale for these developments comes from several perspectives. From the patient’s perspective, holistic care, patient-centred information and communication skills of nurses are appreciated, and improved outcomes such as knowledge, satisfaction and physical and psychological symptoms were found.\textsuperscript{9} – \textsuperscript{11} \textsuperscript{26} \textsuperscript{27} \textsuperscript{29} \textsuperscript{42} From the professional’s perspective, job satisfaction is enhanced by greater autonomy and by optimal use of nurses’ qualities and skills.\textsuperscript{32} \textsuperscript{62} From an organisational perspective, advanced and extended roles may prevent fragmentation of care and promote efficiency and accessibility.\textsuperscript{12} \textsuperscript{62} Key components for achieving extended roles include performing outpatient procedures, prescribing drugs and treatment and taking a lead in the organisation of local health services.\textsuperscript{62}

However, some concerns about extended nursing roles have been raised among members of the medical and the nursing professions about being ‘placebo-doctors’ or ‘second-rate doctors’.\textsuperscript{26} \textsuperscript{62} If role development is patient-focused, aiming to meet patients’ identified needs and to improve overall patient care, the extended role of the nurse should be regarded as a complement to the medical role and not only as a substitution of medical tasks.

The competencies and skills of the nurse should be considered and optimised to further improve patient care, to enhance and mobilise nursing competency and to improve efficiency of care.

10. Nurses should carry out interventions and monitoring as part of comprehensive disease management in order to achieve cost savings.

Innovative nurse-led care has advanced to increase efficiency of care. Coordinated care by a clinical nurse specialist was shown to be statistically significantly cost-effective, compared with multidisciplinary inpatient or day-patient care.\textsuperscript{12} Additional costs for a nurse practitioner to a medical team were found to be partially compensated by taking over tasks from other team members.\textsuperscript{30} Moreover, nurse-led monitoring led to decreased medical referrals\textsuperscript{42} or decreased the length of stay in a rehabilitation programme for patients with RA,\textsuperscript{49} all pointing to cost savings. Furthermore, rheumatology telephone helplines are likely to contribute to cost savings by decreasing the number of unnecessary doctor consultations\textsuperscript{32} \textsuperscript{34} \textsuperscript{36} and by reducing follow-up waiting time.\textsuperscript{33} Accessibility of care also improved with the nurse being able to discriminate different categories of early arthritis.\textsuperscript{61} Recent preliminary data suggest a positive cost–benefit of the role of nurse specialists by preventing unscheduled care and hospital admissions.\textsuperscript{69}

However, compared to usual care from a rheumatologist, patients seen by a nurse were more frequently referred to occupational therapists, and this difference was statistically significant.\textsuperscript{9} \textsuperscript{54} It is arguable whether this phenomenon is a consequence of the greater emphasis that nurses placed on joint protection and improving functioning in daily living\textsuperscript{9} and, therefore, could be considered as quality improvement of care rather than increase in costs.\textsuperscript{54} There is a need for high-quality economic analyses in future research.

Research agenda
In addition to the developed recommendations, a research agenda and an educational agenda were formulated. The research agenda highlights where there is weak or lacking evidence to further optimise the role of the nurse in the management of CIA and is shown in box 1.

Educational agenda
The educational agenda was defined to support educational opportunities for nurses and to guarantee quality in nursing care (shown in box 2).

DISCUSSION
Nurses are the largest group of healthcare professionals, and their role development in the provision of team care for patients with rheumatic diseases follows a worldwide tendency to more proactive, evidence-based care for patients with chronic disorders with nurses fulfilling extended roles.\textsuperscript{74} \textsuperscript{75} The role of nurses in the management of CIA appeared to differ greatly between countries and across regions due to their educational level, training and expertise, as well as to national and regional regulations and contexts and funding issues related to overall healthcare provision.

Evidence for the additional value of nurses was most obvious when disease monitoring by nurses was combined with support
for patients in a broad spectrum of disease-related problems. However, roles, tasks and qualifications should be clearly described in frameworks to practice that include protocols and guidelines.

Nurses tend to be accessible for patients. Given their qualities and skills with regard to coordination of care, they may facilitate increased access to multidisciplinary team care. In practice, however, some tasks may be provided by other health professionals, depending on local accessibility and competency. It is arguable whether these tasks have the same quality when provided by different health professionals. This study explicitly deals with nurses, because this profession is often not clearly visible in multidisciplinary team care, but their role should be considered in the context of care delivery of other healthcare providers and an active role of patients. By their continuous presence, nurses can identify and communicate specific areas that can be addressed by other members of the multidisciplinary team.

Ten recommendations for the role of the nurse in the management of patients with CIA were developed. There are some limitations to these recommendations that need to be addressed.

First, the task force decided to include all types of studies that could give insight in nursing care, as only a limited number of RCTs exist, and RCTs alone may not adequately cover the topic. Qualitative studies provide important insight in patients’ individual needs, functional limitations and the extent to which different types of care meet those needs, all of which may improve quality of care.

Second, the task force intended to formulate strong statements that were useful in emphasising the role of the rheumatology nurse throughout Europe. The opinion of the task force members, all representatives from nurses as well as other relevant parties, was considered of additional value in deciding on the strength of the recommendations. This may have contributed to an overestimation of the strength of recommendations. However, the high level of agreement within the task force supported the method used. Agreement with the recommendations by nurses, rheumatologists, healthcare professionals in daily practice and patients will soon be validated simultaneously with dissemination of the recommendations.

The research agenda will support future directions of nursing research, and it is important that high-quality studies, with clear descriptions of nursing roles and interventions, will be conducted as the role of the nurse in care is currently often not clearly stated in studies. Given the research issues and themes of importance, qualitative and quantitative insights into nursing care are needed.

The educational agenda will support access to high-quality education for nurses; will enhance clarity about knowledge, skills and competencies required by nurses, and will reduce diversity of the nursing role within and between countries.

The dissemination and implementation of the recommendations will need overall support from EULAR. Implementing these recommendations, including education, demands a clear implementation strategy in which barriers will need to be assessed. The extent to which such barriers can be addressed will be influenced by national and local regulations.

In conclusion, this study provides 10 evidence-based and expert opinion-based recommendations on the role of the nurse in the management of CIA. These recommendations provide a basis for emphasising and optimising rheumatology nursing care in order to contribute to a more standardised level of professional nursing across Europe.

**Contributors** During the development of the recommendations, the steering group discussed authorship, and the authors decided to include all participants who attended at least one meeting of the task force. This was also discussed with the members of the task force. All 26 authors contributed to the development process of the recommendations, drafting of the article and final approval of the version of the study to be published.

**Acknowledgements** The authors thank Sofia Ramiro (PhD candidate) and Wies Limpens (Maastricht University Library) for their contribution to the systematic literature review.

**Funding** This project was financially supported by the European League Against Rheumatism (EULAR).

**Competing interests** None.

**Provenance and peer review** Not commissioned; externally peer reviewed.

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**Box 1 Research agenda**

<table>
<thead>
<tr>
<th>Recommendation</th>
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<tbody>
<tr>
<td>To study the contribution of the nurse in improving access to care and in facilitating the effective utilisation of care provided by members of the multidisciplinary team</td>
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<tr>
<td>To study the role of nurses in optimising ‘treat to target’ in early disease</td>
</tr>
<tr>
<td>To study the contribution of the nurse in improving patient-preferred outcomes</td>
</tr>
<tr>
<td>To compare the different components of nursing care in each European country in relation to knowledge and competencies</td>
</tr>
<tr>
<td>To perform cost-effectiveness studies across different European countries, on the role of the nurse in basic and advanced practice</td>
</tr>
<tr>
<td>To study the long-term effects of interventions by a nurse on quality of life, psychosocial and general well-being</td>
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<tr>
<td>To study the contribution of the nurse in improving self-management and self-efficacy</td>
</tr>
<tr>
<td>To study the impact of interventions by a nurse on the patient’s employment status and social participation</td>
</tr>
<tr>
<td>To define the contribution of the nurse in the prevention of comorbidities</td>
</tr>
<tr>
<td>To study the recommendations in different patient populations including ankylosing spondylitis and psoriatic arthritis</td>
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**Box 2 Educational agenda**

<table>
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<tr>
<th>Recommendation</th>
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<tbody>
<tr>
<td>To develop a competency framework for nurses</td>
</tr>
<tr>
<td>To develop educational nursing programmes at the basic and advanced level</td>
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</table>


Appendix 1. Search terms systematic literature review

**OVID SP Search (Medline, Embase and Cochrane Central)**

1. exp arthritis, rheumatoid/
2. ((rheumatoid or reumatoid or revmatoid or rheumatic or reumatic or revmatic or rheumat$ or reumat$ or revmarthrit$) adj3 (arthrit$ or artrit$ or diseas$ or condition$ or nodule$)).tw.
3. (falty$ adj2 syndrome).tw.
5. (sjogren$ adj2 syndrome).tw.
7. still$ disease.tw.
8. bechterew$ disease.tw.
9. exp Spondylarthropathies/
10. (ankylos$ or spondyl$).tw.
11. (bekhterev$ or bechterew$).tw.
12. (Marie adj struempell$).tw.
13. exp Arthritis, Psoriatic/
14. (psoria$ adj (arthriti$ or arthropath$)).tw.
15. ((arthriti$ or arthropath$) adj psoria$).tw.
16. undifferentiated oligoarthritis.tw.
17. or/1-16
18. exp Inflammatory Bowel Diseases/
19. exp Arthritis/
20. 18 and 19
21. ((inflamm$ or ibd or chrohn$ or enteropath$) adj5 (arthrit$ or arthrop$)).tw.
22. (granulomatous colitis adj5 (arthrit$ or arthrop$)).tw.
23. (ulcerative colitis adj5 (arthrit$ or arthrop$)).tw.
24. (granulomatous enteritis adj5 (arthrit$ or arthrop$)).tw.

25. (regional enteritis adj5 (arthrit$ or arthrop$)).tw.

26. (ileocolitis adj5 (arthrit$ or arthrop$)).tw.

27. (terminal ileitis adj5 (arthrit$ or arthrop$)).tw.

28. (regional ileitis adj5 (arthrit$ or arthrop$)).tw.

29. or/17,20-28

30. exp Nurse/

31. (Nurs$ adj (care or role$ or skill$ or competenc$ or care or assessment$ or diagnosis or intervention$)).tw.

32. exp nursing/

33. ( registered adj nurs$).tw.

34. (qualified adj nurs$).tw.

35. (student adj nurs$).tw.


37. (nurs$ adj administrator).tw.

38. exp nurse practitioner/

39. (expert adj nurs$).tw

40. (advanced adj nur$ adj pract$).tw.

41. (nurs$ adj (led or manag$ or clinic$ or directed)).tw.

42. exp nurse clinicians/

43. advanced practice nurse.mp.

44. nurse.mp.

45. nurse practi*.mp.

46. Clinical nurse specialist$.mp.

47. rheumatology nurs*.mp.

48. physician assistant$.mp.

49. (nurs$ adj (consultant$ or specialist$ or counsel$)).tw.

50. or/30-49
EBSCO host search (CINAHL, PsycINFO)

CINAHL

1. (MH “arthritis, rheumatoid+”)
2. TX ((rheumatoid or reumatoid or revmatoid or rheumatic or reumatic or revmatic or rheumat* or reumat* or revmarthrit*) and (arthrit* or artrit* or diseas* or condition* or nodule*))
3. TX (felty* syndrome)
4. TX (caplan* syndrome)
5. TX (sjogren* syndrome)
6. TX (sicca syndrome).tw.
7. TX (still* disease)
8. TX (bechterew* disease)
9. (MH “Spondylarthropathies+”)
10. TX (ankylos* or spondyl*)
11. TX (bekhterev* or bechterew*)
12. TX (Marie struempell*)
13. (MH “Arthritis, Psoriatic”)
14. TX (psoria* and (arthriti* or arthropath*))
15. TX ((arthriti* or arthropath*) and psoria*)
16. TX (undifferentiated oligoarthritis)
17. (MH “Inflammatory Bowel Diseases+”)
18. (MH “Arthritis+”)
19. 17 and 18
20. TX ((inflam* or ibd or chrohn* or enteropath*) and (arthrit* or arthrop*)))
21. TX (granulomatous colitis and (arthrit* or arthrop*))
22. TX (ulcerative colitis and (arthrit* or arthrop*))
23. TX (granulomatous enteritis and (arthrit* or arthrop*))
24. TX (regional enteritis and (arthrit* or arthrop*))
25. TX (ileocolitis and (arthrit* or arthrop*))
26. TX (terminal ileitis and (arthrit* or arthrop*))
27. TX (regional ileitis and (arthrit* or arthrop*))
28. (MH Nurses+)
29. TX (Nurs* and (care or role* or skill* or competenc* or care or assessment* or diagnosis
or intervention*))
30. nursing
31. TX (registered nurs*)
32. TX (qualified nurs*)
33. TX (student nurs*)
34. TX (practice* nurs*)
35. TX (nurs* administrator)
36. (MH “nurse practitioners+")
37. TX (expert nurs*)
38. TX (advanced nurs* pract*)
39. TX (nurs* and (led or manag* or clinic* or directed))
40. nurse clinicians
41. advanced practice nurse
42. (MH “Advanced Practice Nurses+")
43. nurse
44. nurse practi*
45. Clinical nurse specialist
46. rheumatology nurs*
47. physician assistant*
PsycINFO

1. DE “Rheumatoid Arthritis”
2. TX ((rheumatoid or reumatoid or revmatoid or rheumatic or reumatic or revmatic or rheumat* or reumat* or revmarthrit*) and (arthritis* or artrit* or diseases* or condition* or nodule*))
3. TX (felty* syndrome)
4. TX (caplan* syndrome)
5. TX (sjogren* syndrome)
6. TX (sicca syndrome)
7. TX (still* disease)
8. TX (bechterew* disease)
9. TX (ankylos* or spondyl*)
10. TX (bekhterev* or bechterew*)
11. TX (Marie struempell*)
12. TX (psoria* and (arthriti* or arthropath*))
13. TX ((arthriti* or arthropath*) and psoria*)
14. TX (undifferentiated oligoarthriti*)
15. psoriatic arthritis
16. spondylarthropathies
17. Inflammatory Bowel Diseases
18. DE “Arthritis”
19. 17 and 18
20. or/ 1-16
21. TX ((inflamm* or ibd or chrohn* or enteropath*) and (arthrit* or arthrop*))
22. TX (granulomatous colitis and (arthrit* or arthrop*))
23. TX (ulcerative colitis and (arthrit* or arthrop*))
24. TX (granulomatous enteritis and (arthrit* or arthrop*))
25. TX (regional enteritis and (arthrit* or arthrop*))
26. TX (ileocolitis and (arthrit* or arthrop*))
27. TX (terminal ileitis and (arthrit* or arthrop*))
28. TX (regional ileitis and (arthrit* or arthrop*))
29. DE "Nurses" OR DE "Psychiatric Nurses" OR DE "Public Health Service Nurses" OR DE "School Nurses"
30. TX (Nurs* and (care or role* or skill* or competenc* or care or assessment* or diagnosis or intervention*))
31. DE "Nursing"
32. TX (registered nurs*)
33. TX (qualified nurs*)
34. TX (student nurs*)
35. TX (practice* nurs*)
36. TX (nurs* administrator)
37. nurse practitioner*
38. TX (expert nurs*)
39. TX (advanced nurs* pract*)
40. TX (nurs* and (led or manag* or clinic* or directed))
41. nurse clinicians
42. advanced practice nurse*
43. nurse
44. nurse practi*
45. Clinical nurse specialist
46. rheumatology nurs*
47. physician assistant*
48. nurs* and (consultant* or specialist* or counsel*)
49. or/29-48
50. 1 or 3 or 5 or 6 or 8 or 9 or 10 or 12 or 13 or 14 or 16
51. 21 or 23 or 25 or 26
52. 50 or 51
52. 49 AND 52
Appendix 2. Flowchart results of the systematic literature review: 10-13 August 2010

Medline (OVID) n= 374
EMBASE (OVID) n= 581
Cochrane (OVID) n= 19
CINAHL (EBSCO) n= 831
PsycINFO (EBSCO) n= 101
Total n=1906

Excluded n = 505
Reason Duplicates

Title screening n =1401

Excluded n = 940
Reasons
Not IA n = 410
Not about nursing interventions n = 530

Abstract screening n = 461

Excluded n = 363
Reasons
Outcomes not relevant n = 228
Not IA n = 25
Not about nursing interventions n = 110

Articles for detailed review n = 125

Excluded n = 82
Reasons
Descriptive, outcomes not provided n = 52
Outcomes not relevant n = 30

Expert panel additional articles n = 27

Additional conference abstracts
ACR 2008-2009 n = 2
EULAR 2008-2010 n = 9

Included articles n = 43
Included abstracts n = 11
Appendix 3. Tables

Table Determination of level of evidence

<table>
<thead>
<tr>
<th>Category</th>
<th>Evidence</th>
</tr>
</thead>
<tbody>
<tr>
<td>1A</td>
<td>From meta-analysis of randomized controlled trials</td>
</tr>
<tr>
<td>1B</td>
<td>From at least one randomised controlled trial</td>
</tr>
<tr>
<td>2A</td>
<td>From at least one controlled study without randomisation</td>
</tr>
<tr>
<td>2B</td>
<td>From at least one type of quasi-experimental study</td>
</tr>
<tr>
<td>3</td>
<td>From descriptive studies, such as comparative studies, correlation studies, or case control studies</td>
</tr>
<tr>
<td>4</td>
<td>From expert committee reports or opinions and/or clinical experience of respected authorities</td>
</tr>
</tbody>
</table>

Table Strength of recommendation

<table>
<thead>
<tr>
<th>Strength</th>
<th>Directly based on</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Category 1 evidence</td>
</tr>
<tr>
<td>B</td>
<td>Category 2 evidence or extrapolated recommendations from Category 1 evidence</td>
</tr>
<tr>
<td>C</td>
<td>Category 3 evidence or extrapolated recommendations from Category 1 or 2 evidence</td>
</tr>
<tr>
<td>D</td>
<td>Category 4 evidence or extrapolated recommendations from Category 2 or 3 evidence</td>
</tr>
</tbody>
</table>
Appendix 4. Studies included


The role of the nurse in inflammatory arthritis

This is the lay version of the EULAR recommendations for the role of the nurse in the management of chronic inflammatory arthritis. The original publication can be downloaded from the EULAR website: www.eular.org.


Introduction

Nurses play an important role in looking after people with arthritis, and they are often the person that a patient sees at clinic appointments. The nurse role has changed in modern clinics, and nurses may now perform some tasks that would traditionally have been done by doctors. Nurse specialists trained in rheumatology are able to give patient education and support, give injections, and recommend and prescribe medicines. However, the role for nurses can differ between different countries in Europe.

EULAR recommendations give advice to doctors, nurses and patients about the best way to treat and manage diseases. EULAR has written new recommendations on the role of nurses in looking after people with inflammatory arthritis. Inflammatory arthritis is a group of conditions where the joints become stiff and painful due to the immune system attacking the body’s own tissues and causing inflammation. Inflammatory arthritis includes rheumatoid arthritis, ankylosing spondylitis and psoriatic arthritis.

Doctors, nurses, other health professionals and patients worked together to develop these recommendations. Including patients in the team ensured that the patient point of view was integrated in the recommendations. The authors looked at the evidence on medical and non-medical interventions undertaken by nurses.

What do we already know?

The role of nurses has changed over the years. Nowadays, specially trained nurses are able to lead clinics and manage patients with inflammatory arthritis, including monitoring of disease, drug treatment and drug side-effects. Nurses also monitor disease consequences on daily life, participation and psycho-social consequences.

What do the recommendations say?

Overall, there are ten recommendations. The first three are about the needs of people with inflammatory arthritis, and the remaining seven are about how nurses in this area should work and be trained.

Each recommendation is based on available scientific evidence or expert opinion. The more stars a recommendation has the stronger the evidence is and the more important it is that you and your doctor or nurse follow it.

One star (*) means it is a weak recommendation with limited evidence.

Two stars (**) means it is a weak recommendation with some evidence.

Three stars (***) means it is a strong recommendation with some evidence.

Four stars (****) means it is a strong recommendation with a lot of evidence.
Recommendations for how people with inflammatory arthritis should interact with their nurse

- **People with inflammatory arthritis should be able to speak to a nurse who can give them education about their disease and how it is managed.****
  Patient education is a process that helps people to cope with their disease and look after themselves better. Your patient education might include information and monitoring around side effects or complications, that can help you to understand why it is important to take your medicine consistently. It may also include the importance of non-drug treatments such as physiotherapy, or ways to look after yourself and your disease. Patient education given by nurses is often more effective than when it is given by a doctor.

- **People with inflammatory arthritis should be able to have nurse consultations because this can improve communication and satisfaction.****
  Nurses often have good communication skills and are caring towards the people they look after. This can help to improve how satisfied you are with the care you receive.

- **People with inflammatory arthritis should be able to contact a nurse by telephone for support.*
  Inflammatory arthritis can be unpredictable, and you might sometimes need to get quick advice and support. Telephone helplines run by nurses can offer one-off support when you need it, as well as ongoing care and monitoring. Email support services can also be useful.

Recommendations for nurse training and working

- **Nurses should be involved in managing inflammatory arthritis to reduce people’s symptoms and improve their outcomes.****
  Well-trained nurses can spot early arthritis, make referrals, and prescribe medicines. People with inflammatory arthritis who are looked after by nurses may have less pain and feel less tired than those who are cared for by doctors.

- **Nurses should be able to spot anxiety and depression.****
  Having inflammatory arthritis can make you more likely to suffer from anxiety or depression, and it can have an impact on your quality of life. All nurses should be able to spot if you are struggling to cope with your disease. Being able to talk to a nurse can help you to deal with your disease better. Some nurses may even be able to offer counselling if you need it.

- **Nurses should help people with inflammatory arthritis to manage their own disease and achieve a sense of control and empowerment.*
  You are more likely to feel in control of your disease if you believe that you have the right tools to achieve your goals. Nurse specialists can help to increase the control you have by giving you support and information. This makes you more able to rely on yourself.

- **Nurses should provide care that is based on their own hospital and country’s protocols and guidelines.*
  Guidelines are written based on research and evidence. Guidelines give doctors and nurses a set of options for the way they manage and treat the people in their care. Protocols set out one particular way in which doctors and nurses should treat people. Protocols should make sure that everyone receives the same care. Following these can help to ensure consistent and safe care for people with inflammatory arthritis.

- **Nurses should improve and maintain their knowledge and skills with ongoing education.*
  Nurses undertake a lot of different tasks – from patient education and counselling to prescribing, injections, and monitoring. How well educated and trained nurses are in each task has an effect on..."
how well patients do. To make sure that they have up-to-date knowledge, nurses should have ongoing access to education and information.

- **Nurses should be encouraged to take on more involved roles once they have completed the proper training according to their national regulations.***
  Giving nurses more advanced roles can benefit both the nurse and the people in their care. For the nurse, a more advanced role can increase job satisfaction. Patients often appreciate being looked after by a nurse who has the skills to deal with all aspects of their treatment. Nurses should be encouraged to take on these roles if they have the right skills.

- **Nurses should carry out interventions and monitoring in order to save costs.**
  Clinics or telephone helplines run by nurses can help to save money, as well as reducing the time you might have to wait for follow-up appointments.

**Summary**

Overall, the recommendations say that it is important for nurses to be involved in the care of people with inflammatory arthritis. The recommendations also emphasize how important education and training is for nurses who take on the role of managing people with inflammatory arthritis, and there are some areas in which this can be improved.

If you have access to a nurse with special training in rheumatology you will be able to work together to manage your disease and get the best possible results from treatment. If you have an inflammatory arthritis these recommendations will give you some guidance on what to expect from clinics run by nurses, or from any nurse specialists who might work with you.

If you have any questions or concerns about your disease or your medication, you should speak to a health professional involved in your care.